

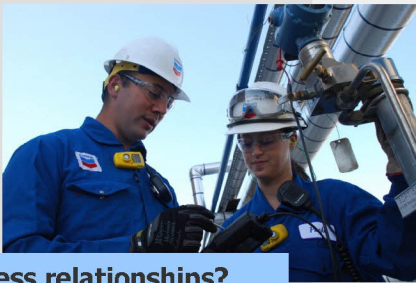
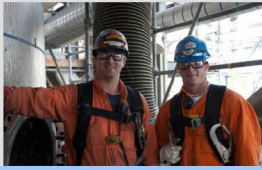
Q4 IIF Proactive announcement and calendar

This quarter, we'll be focusing on supporting and improving teamwork and our key business relationships. Below is our calendar of events and support materials. 10/11/11

October

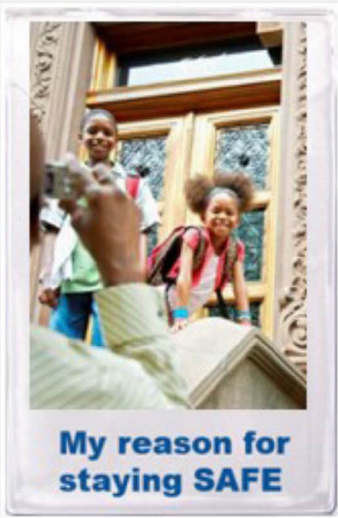
[Getting to know Nigel Hearne.](#) Letter from our new Refinery General Manager.

Oct. 1 [Create your own IIF proactive Event](#)
Any accomplishment is built on relationships.

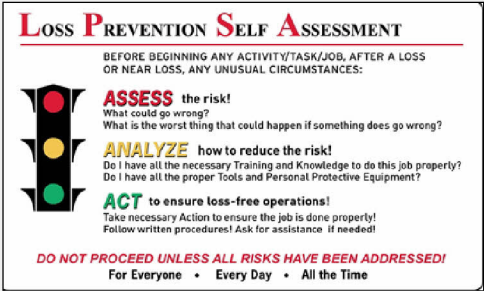
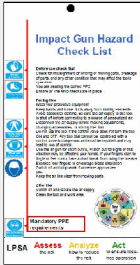


What can we do to promote Teamwork and improve our business relationships?

Oct. 12 Meet or Beat the Plan Gate handout and Turnaround All Call meeting kick off.



Oct. 17 [Hand Safety Week.](#) Incident and Injury Free Every Day. Focus on Personal Safety.

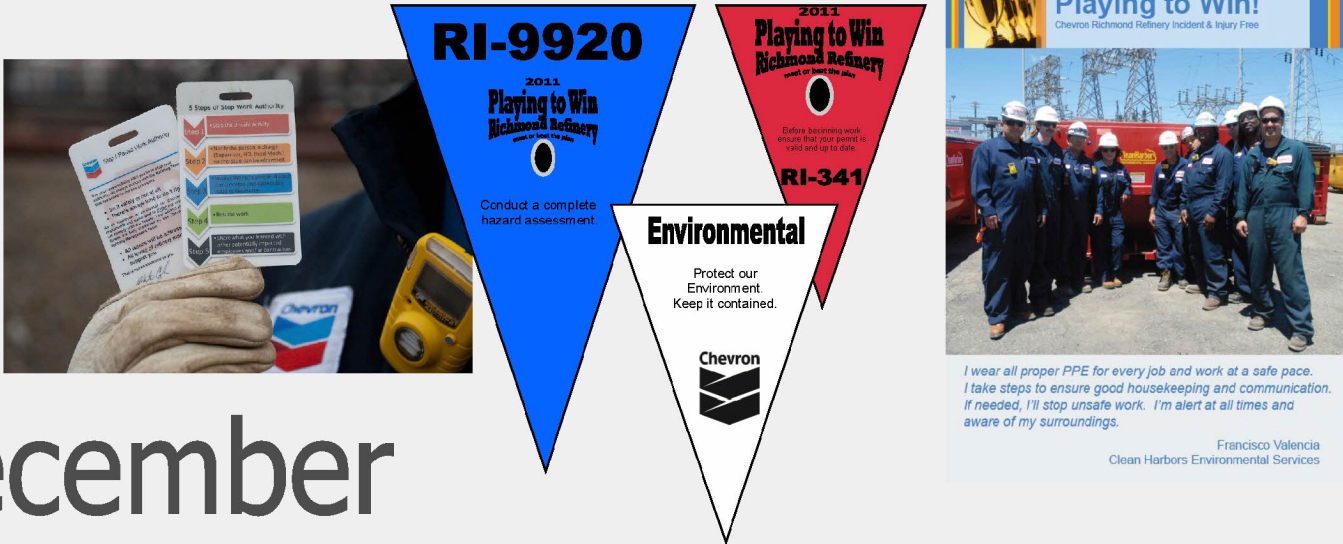


Oct. 31 Playing to Win! Photo booth. [Team up, create a memorable photo](#) and display in your picture holder.

November

Nov. 1 [Create your own IIF proactive Event.](#) Work Groups will be working together to promote teamwork.

Nov. 8. [Take 5 to Recognize.](#) We're approaching the end of our year. Who helped us be successful? How will we recognize their efforts?



December

Dec. 1 Develop Loss Prevention Week activities. Do you have a great idea? [Email the IIFLT.](#)

Dec. 14 Holiday Luncheon. [Meet our artists and celebrate](#) the Holidays together.



January

Loss Prevention Week Plan will be shared.